masa



MASA protects your finances and gives you compassionate support for medical transport.

No one should have to worry about transport bills during or after an emergency. Unfortunately — even for the insured — these costly bills have become a normal, expected part of emergency care and continue to rise every year.

MASA is the simple solution to a complex problem for millions of Americans. As the leading provider of emergency and medical transport protections, MASA supports members with solutions for out-of-pocket costs due to medical transport while also offering services for use during recovery and beyond.



1 in 15 families

need an ambulance each year

MASA has been trusted for over 50 years and supports 2 million members globally.



Specialized services for emergencies away from home are available — like return transports for the patient, their pets, vehicles, and children.



Emergency medical transports are covered nationwide — no network needed for MASA protection.



MASA claims team is focused on paying, not denying, with an easy process — just send us the bill.













1: MASA, Emergency medical transportation: The true costs — and how they're rising, 2024 2: FAIR Health, 2023

This material is for informational purposes only and does not provide any coverage. The benefits listed, and the descriptions thereof, do not represent the full terms and conditions applicable for usage and may only be offered in some memberships or policies. Premiums and benefits vary depending on the plan selected. For a complete list of benefits, premiums, terms, conditions, and restrictions, please refer to the applicable member services agreement or policy for your state. For additional information and disclosures about MASA plans, visit: https://info.masaglobal.com/disclaimers

Compare plans



Gain peace of mind and shield your finances knowing there's a MASA plan best suited for your needs.

	Emergent Plus	Emergent Premier	Platinum
Emergency Ground Ambulance Coverage MASA provides coverage for out-of-pocket expenses for emergency ground transportation to a medical facility.	2	Q 2	o 2
Emergency Air Ambulance Coverage MASA provides coverage for out-of-pocket expenses for emergency air transportation to a medical facility, up to plan limits.	2+	2+	2
Hospital to Hospital Ambulance Coverage If specialized care is required but not available at the initial emergency facility, MASA provides coverage for out-of-pocket expenses for a ground or air ambulance transfer to the nearest appropriate medical facility, up to plan limits.	2 +	• 2+	• ²
Repatriation to Hospital Near Home Coverage If you're hospitalized while more than 100 miles away from home and your care provider has approved continued care at a hospital nearer to your home, MASA coordinates your transfer and provides coverage for medical transportation to the approved medical facility.	● ²	● 3	• 4
Minor Return Transportation Coverage If a minor or child is left unattended due to your emergency transport, MASA will guide you through the process of their return and reimburse transport expenses for their safe return home, up to plan limits.		• 3	• 3
Pet Return Transportation Coverage If your pet (or livestock) is left unattended due to your emergency transport, MASA will guide you through the process of returning your pet and will reimburse you for transportation expenses up to the plan limits for their safe return home.		• 3	• 3
Post Admission Continued Care Transportation Coverage If you need care in a rehabilitation facility, skilled nursing facility, long-term care facility, hospice, or at home after an emergency, MASA will reimburse out-of-pocket expenses for ride-hailing, taxi, or public transportation to these appointments or back home, up to \$500 annually for each member.		• 1	
Sick While Away From Home Expense Protection If you become too ill to return home while more than 100 miles from home, MASA will reimburse you for out-of-pocket expenses you incur due to your extended stay, up to \$5,000, up to twice per year.		• 4	
Patient Return Transportation Coverage MASA will help coordinate and provide payment for a commercial flight back home after discharge from the hospital following an emergency that occurred 100 miles or more away from home.			• 4
Companion Emergency Transportation Coverage Should a companion be allowed to travel with you during emergency transport, MASA provides coverage for the additional costs incurred.			3
Hospital Visitor Air Transportation Coverage If you are hospitalized more than 100 miles from home, MASA coordinates and provides coverage for a supportive companion to join you.			• 3
Mortal Remains Transportation Coverage If you pass away more than 100 miles from home, MASA will assist your family members with coordinating transport of your remains on a commercial airline to the airport nearest your home.			• 4
Vehicle & RV Return Coverage If an emergency occurs requiring you to leave your vehicle or RV by ambulance, MASA coordinates and provides coverage for the return of the vehicle or RV to your home.			3
Organ Retrieval Transportation Coverage If you need an organ transplant, MASA provides coverage for the cost of transporting the organ to be used in an organ transplant procedure.			• 1
Organ Recipient Transportation Coverage If you need an organ transplant, MASA coordinates and provides coverage for transporting you to a suitable airport nearest to the site of the transplant procedure.			• 1
Member cost per pay period (single or family)	\$5.00	\$7.50	\$17.50

- Coverage territories
 1: United States only | 2: United States and Canada. | 3: United States, Canada, Mexico, the Caribbean (excluding Cuba), the Bahamas, and Bermuda.
 4: Worldwide coverage to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories.
 + MASA shall cover up to \$20,000 in out-of-pocket expenses

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