masaAccess

Why choose MASA?

MASA protects your finances and gives you compassionate support for medical transport.

No one should have to worry about transport bills during or after an emergency. Unfortunately — even for the insured — these costly bills have become a normal, expected part of emergency care and continue to rise every year.

MASA is the simple solution to a complex problem for millions of Americans. As the leading provider of emergency and medical transport protections. MASA supports members with solutions for out-of-pocket costs due to medical transport while also offering services for use during recovery and beyond.

60%

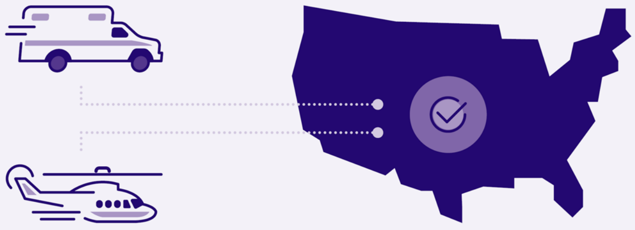
of those rides may be out-of-network[2]

1 in 15 families

need an ambulance each year[1]

MASA has been trusted for over 50 years and supports 2 million members globally.

Emergency medical transports are included nationwide – no network needed for MASA protection.



Specialized services for emergencies away from home are available – like return transports for the patient, their pets, vehicles, and children.

MASA claims team is focused on paying, not denying, with an easy process – just send us the bill.

Enroll today!

Sources: 1: MASA, Emergency medical transportation: The true costs — and how they're rising, 2024 | 2: FAIR Health, 2023

	Emergent Premier	Platinum
Emergency Ground Ambulance Transport Protection: If you ever need an emergency ground ambulance, MASA will pay for your eligible out-of-pocket expenses.	● [2]	● [2]
Emergency Air Ambulance Transport Protection: If a first responder or doctor says air transport is medically necessary during your serious emergency, MASA will pay for your eligible out-of-pocket flight expenses.	● [2+]	● [2]
Hospital to Hospital Ground Ambulance Transport Protection: If your doctor orders a ground ambulance to move you to another hospital for specialized care, MASA will pay for your eligible out-of-pocket expenses.	● [2]	● [2]
Hospital to Hospital Air Ambulance Transport Protection: If your doctor orders an air ambulance to transfer you to a different hospital with the necessary level of care, MASA will pay for your eligible out-of-pocket expenses.	● [2+]	● [2]
Repatriation to Hospital Near Home Transport: After a hospital stay more than 100 miles away from home, MASA will help arrange and pay for air or ground transportation so you can return home to recover.	● [3]	● [4]
Emergency Water Ambulance Transport Protection: If you experience a serious medical emergency, MASA will reimburse your eligible out-of-pocket costs up to $2,500 when you're transported by a watercraft staffed with emergency personnel who provide care and stabilization during transport.	● [3]	● [3]
Treat and No Transport: If emergency first responders treat you during an emergency but determine you don't need to be transported, MASA will reimburse up to $500 for eligible out-of-pocket expenses.	● [1]	● [1]
NEW! Parent Protection: If your parent needs emergency ground or air ambulance transport, MASA will pay for their eligible out-of-pocket expenses.	---	● [2]
Minor Return Transport Protection: If a child under 18 is left without a guardian due to your ambulance transport, MASA will reimburse eligible expenses to safely return them to family or a responsible caregiver.	● [3]	● [3]
Pet Return Transport Protection: If your pet is left behind after an ambulance transport, MASA will reimburse eligible expenses to bring them home safely.	● [3]	● [3]
Sick While Away From Home Expense Protection: If you get sick or contract a communicable disease more than 100 miles from home, MASA will reimburse eligible expenses like lodging, meals, medical visits for proof of illness, testing, and airline re-booking.	● [4]	● [4]
Post-Admission Continued Care Transport Protection: MASA will reimburse up to $500 in eligible expenses for non-emergency ground transport or ride-shares between medical facilities, rehab, long-term care, hospice, or back home for continued care.	● [1]	● [1]
Patient Return Transport: After being discharged from the hospital following an emergency more than 100 miles from home, MASA will arrange and pay for your commercial flight back home.	---	● [4]
Companion Emergency Transport Protection: MASA will reimburse eligible out-of-pocket expenses related to having a companion ride with you during emergency transport.	---	● [3]
Hospital Visitor Air Transport: If you're hospitalized more than 100 miles away from home, MASA will arrange and pay for round-trip air transportation for someone you choose to be with you.	---	● [3]
Vehicle & RV Return: If your vehicle or RV is left unattended after an ambulance transport, MASA will help arrange and pay to get it back to your home or rental location.	---	● [3]
Organ Retrieval Transport: MASA will reimburse eligible out-of-pocket expenses to transport an organ needed for your transplant.	---	● [1]
Organ Recipient Transport: If you need an organ transplant, MASA will help arrange and pay for your flight to the airport closest to where the surgery will take place.	---	● [1]
Mortal Remains Return Transport: In the unfortunate event a member passes away more than 100 miles from home, MASA will help support and reimburse eligible expenses to bring their remains home.	---	● [4]
NEW! Advocate Assist: If your insurance denies medical necessity for a covered air ambulance transport, MASA will connect you with an advocate to review your policy, negotiate bills, and guide you through appeals.	---	● [2]
Monthly protection rate per month (single or family)	**$15**	**$35**

Scan for product guide >>>

Coverage territories

1: Continental U.S., Hawaii, and Alaska | 2: Continental U.S., Hawaii, Alaska, and Canada | 3: Continental U.S., Hawaii, Alaska, Canada, Mexico, and the Caribbean
4: Worldwide: to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories. Contingent upon ten (10) day notice of travel.
+MASA shall cover up to $20,000 in out-of-pocket expenses.

Disclaimer

This material is for informational purposes only and does not provide protection or coverage. MASA plans and products provide supplemental protection and are not a substitute for primary health insurance, Medicare, or other major medical coverage. Medicaid does not qualify as underlying coverage. Availability, premiums, protections or benefits, and product or plan features vary by state and selected plan. Benefits, protections, and descriptions listed are summaries only and are subject to applicable plans, terms, conditions, limitations, and exclusions. For additional details and disclosures, visit info.masaglobal.com/disclaimers.